



Reducing Mail and Package Theft Event

Informational Handout

Part I -Steps that don't cost you money

1. Have packages delivered to your workplace (check work to make sure this allowed)
2. Enroll in programs that allow you to specify where delivery should be made such as UPS Mychoice or FEDEX Delivery Manager .
3. Pick up mail as soon as you can after delivery
4. Require signatures on delivery
5. Don't allow mail to collect in your mailbox
6. Contact senders if you don't receive an expected item
7. Mail all outgoing mail at work or through a blue box – don't put up flag on your streetside mailbox
8. Never send cash through the mail
9. Get to know your neighbors – set up ways to hold each other's packages.
10. Ask for a Tracking number and try to be home by delivery
11. Get to know your carrier
12. Reroute or reschedule Delivery
13. Insure your upcoming packages
14. Have packages held if you are going to be away, schedule to pick up or when to re-start delivery
15. If available have packages delivered to a less noticeable spot (back porch, etc.)
16. Use smart package lockers
17. If purchasing from Amazon use Amazon Locker (there are four locations in or near Fremont)
18. If you live in a multi-unit dwelling and someone identifies themselves as a UPS or FEDEX driver, check for their vehicle before buzzing them in. This eliminates the instance of people coming inside the dwelling and picking up boxes that have been delivered.
19. Report instances of mail or package theft to the appropriate authorities
20. Start a Neighborhood Blockwatch or volunteer to be a block watch captain

Part 2 – Steps that do cost money

1. Upgrade mailbox to locking mailbox or further to PO Box
2. USPS PO Box (Postal Service has available at Wallingford, Greenwood, Ballard and University)
3. Private Post Box (UPS Store)
4. Package Guard
5. Video Surveillance
6. Purchase Secure Package Mailbox (contact Stoneway Hardware)

Anti- Mail Theft Resources:

Free:

- 1) USPS Informed Delivery – Digitally preview your mail and manage your packages scheduled to arrive soon! Informed Delivery allows you to view grayscale images of the exterior, address side of letter-sized mailpieces and track packages in one convenient location.*

Sign up @ informedelivery.usps.com, click on “view my mail” or:

sign up through www.usps.com

- 1) UPS Access Point – program that allows consumers to pick their packages at a convenient neighborhood location with extend hours rather than home delivery.

<https://www.ups.com/us/en/services/individual-shipper/ups-access-point-deliveries.page>

FEDEX Delivery Manager

<https://www.fedex.com/apps/fdmenrollment/>

Local Amazon Lockers:

Amazon Locker - Appu , 3939 Stone Way N. at 7-11, 98103

Amazon Locker – Britnee, 304 N. 34th at 7-11, 98103

Amazon Locker –Willia, 5900 Phinney Ave N. at 7-11, 98103

Amazon Locker – Citron, 999 NW Leary Way at 7-11, 98103

Local UPS Access Point Lockers

WABBLOCKR-Stone Way Market, 4105 Stone Way N.

The UPS Store, 3518 Fremont Ave N.

Ross Park Convenience Store, 4404 3rd Ave NW



Reporting Mail or Package Theft

1. If you believe you are witnessing a mail theft or package theft in progress call 9-1-1 immediately.
2. If you did not receive your package on time, check with the company of origin to confirm the delivery. If you tracked your shipment and know it was delivered, report the theft or loss and contact the original company you ordered it from. Note that once a package has been delivered, it is no longer the shipping company's responsibility.
3. For United States Postal Service Mail or Package Theft

Call # 877-876-2455, option 2 for Inspectors

At PO – fill out mail theft form, PS Form 2016

Online – USPS.com – Postal Inspectors Button – report mail theft

Contact the Seattle Police Department's non-emergency line 206-625-5011 or report online at <https://www.seattle.gov/police/need-help/online-reporting>

4. All other package theft:
Contact the Seattle Police Department's non-emergency line 206-625-5011 or report online at <https://www.seattle.gov/police/need-help/online-reporting>
5. Mailbox Tampering – It is a federal crime to vandalize, tamper with or destroy mailboxes. Contact the Postal Service at the number listed above or at <http://ehome.uspis.gov/mailtheft/vandalize.aspx>
6. Inform the reporting authority if you have photos or video of the incident.

“On Average Postal Inspectors make roughly ten arrests every day for mail-theft offenses”¹

Mail and Package Theft – Steps Not to Take

1. Don't follow suspected mail thieves
2. Don't confront mail theft suspects

Additional Useful Resources:

<https://www.seattle.gov/police/need-help/package-theft>

<https://www.wikihow.com/Report-Mail-Theft>

¹ “Safeguarding the Mail-about USPS”. https://about.usps.com/publications/pub162/pub162_002.htm